



## Welcome to the 2017 WellCare Annual Certification Training

The 2017 WellCare certification training requirement consists of two parts:

1. 2017 WellCare University Annual Certification Training (ACT)
2. 2017 AHIP Certification via AHIP Medicare Training website

### Part 1: Complete 2017 WellCare University Training

WellCare University Website: [www.wellcareuniversity.com](http://www.wellcareuniversity.com)

Username: RECIPIENT.USERNAME

Password: Master1

(first time login in only)

Producers who have never logged into WellCare University before, use **Master1** for the initial password. You will then be prompted to setup a permanent password as well as a security question. **Note:** passwords and security questions are case sensitive.

2017 WellCare University Training includes the **SM 2017 ACT 1099 Curriculum**. The SM 2017 ACT 1099 Curriculum consists of six courses and a mastery exam. Producers **MUST** complete the training modules in the order listed below.

1. SM 2017 Welcome to ACT
2. SM 2017 ACT WellCare Products
3. SM 2017 ACT Effective and Compliant Selling
4. SM 2017 ACT WellCare Member Enrollment
5. 2017 WellCare iCare Compliance Training on Fraud, Waste and Abuse and HIPAA for Sales
6. 2017 Cultural Competency for Sales
7. SM 2017 ACT Mastery Exam

### Part 2: Complete and Submit AHIP Certification to WellCare

Visit the AHIP/WellCare website at: <http://www.ahipmedicaretraining.com/clients/wellcare/1099> to receive WellCare's \$50 **discount**.

New producers with WellCare will need to follow the steps below to transfer completed 2017 AHIP to WellCare University:

1. Log in to AHIP via the co-branded link: <http://www.ahipmedicaretraining.com/clients/wellcare/1099>.
2. Access your AHIP profile.
3. Once in your profile, add either your National Producer Number (NPN) or WellCare University (LMS) ID to provide recognition for a successful transfer to WellCare University.

After you have successfully completed the AHIP training, a "Completion Transmission" page will display and confirm completion of the course and automatic submission to WellCare University.

Additional Information regarding how to access and complete your 2017 AHIP training can be found in the optional **SM 2017 How to Access AHIP - optional 1099** module on your WellCare University transcript.

*Upon successful completion of all training, your 'training complete' status will be sent to WellCare's Producer Certifications team.*

### Contact Information:

Questions? Review our [Frequently Asked Questions](#).  
List of [District Sales Managers](#)



**AHIP Technical Support:** Email [support@AHIPInsuranceEducation.org](mailto:support@AHIPInsuranceEducation.org)

**WellCare University Support:** If you have training inquiries or need assistance, contact Producer Services: [producerservices@wellcare.com](mailto:producerservices@wellcare.com).