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Look up network providers

We offer three ways for you and your clients to search for network providers, hospitals and specialists for 2017 Aetna and Coventry Individual Medicare Advantage (MA) and Medicare Advantage Prescription Drug (MAPD) plans.

1

Online tools (recommended option)

Aetna Medicare DocFind® online directory for Aetna MA/MAPD plans

Use the Aetna Medicare DocFind site to look up network doctors, hospitals and specialists for Aetna MA/MAPD plans.*

- Go to www.aetnamedicaredocfind.com.
- Select the state.
- Select the plan and then “Continue.”
- Then search for doctors, hospitals, labs and other health care professionals by name, provider type, specialty, procedure or condition.

*Exception: For Florida Aetna health maintenance organization plans, use the Coventry Medicare producer lookup tool instead.

Coventry Medicare provider lookup for Coventry MA/MAPD plans

Use our Provider Lookup tool to find network doctors, hospitals and specialists for Coventry MA/MAPD plans.

- Go to www.coventry-medicare.com/findprovider.
- Select the type of provider (doctor/hospital, dentist, etc.).
- Select the local market/region.
- Select the plan.
- Narrow your search results by any of the following:
 - ZIP code
 - Physician name
 - Facility
 - Specialty
 - Condition

2

Call us

Members can reach Member Services by calling the number on their member ID card to verify if a provider is currently participating in their plan’s network.

3

Download a provider directory

IMPORTANT: Our networks change throughout the year. If you download a provider directory, please encourage your clients to verify provider participation before enrolling in a plan or visiting the doctor, by using our online tools or by calling us.

For Aetna MA/MAPD plans, you can download a provider directory from the Producer World® website.

- Log in to Producer World at www.aetna.com/producer.
- Click “Individual Medicare” at the top.
- Click the Product tab, and then in the 2017 Network tools dropdown menu, select “2017 Aetna Medicare Provider Directories.”

Please let your clients know:

- The provider directory PDFs show providers that are in network as of the date printed on the cover page
- These directories do not show any providers added to, or removed from, the network since that date printed on the cover page

For Coventry MA/MAPD plans, you can create and download your own directories from our online provider lookup site.

- Go to www.coventry-medicare.com/findprovider.
- Choose the location.
- Select the plan.
- Narrow your results by any of the following:
 - ZIP code
 - Physician name
 - Facility
 - Specialty
 - Condition
- Press “Go.”

Next, you can create a directory based on your search results. **You have three choices.**

1. Print the directory.
2. Create the directory. With this option, you’ll receive a PDF copy via email.
3. Fax the directory.

Need to find a network pharmacy?

Our 2017 pharmacy finder tool allows you and your clients to quickly search for preferred network pharmacies by plan and location. It’s easy to use. Go to www.aetnamedicare.com/pharmacyhelp or www.coventry-medicare.com/pharmacyhelp. Enter the ZIP code. The tool will then display all plans offered in that ZIP code. Next, select a plan. The tool will then show all network pharmacies (standard and preferred) in the ZIP code.

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